



AB(CIS) Andy Leachman

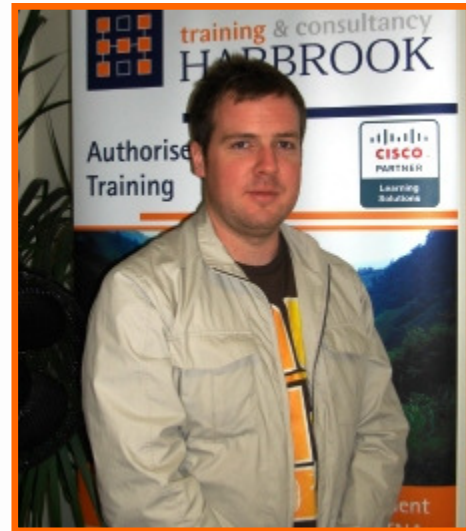
Harbrook CCNA Delegate (ICND1 and ICND2)

Andy was an Operator Mechanic (communications) in the Royal Navy for 10 years, finishing officially in November 2008. He worked as a shift manager maintaining the connectivity of **Satellite Communication systems**. He also monitored the departments OJT (On Job Training) records, making sure all the junior members received sufficient training.

"I am used to problem solving and basic fault finding and did plenty of IT maintenance and administration. I did a bit of research and there are **lots of job opportunities in IT**, especially in London where I was looking to be located. There is definitely money to be made in this industry; I am looking forward to getting stuck in!

I found Harbrook through the Cisco Academy Website as an authorised Cisco Training Partner, I talked to the **Career Transition Partnership** who also recommended Harbrook for authorised Cisco courses. There are lots of other companies out there, but I found that Harbrook answered my enquiry **promptly and provided all the information I looking for**. They were very helpful, and so I booked my CCNA courses.

The Harbrook experience has been brilliant. I have really enjoyed spending 2 weeks in the London training centre. **I have had two great instructors**, both with different styles who have really helped me learn the content and feel confident I can pass the exams and am ready to use the experience in the real world.



The team at Harbrook have given me lots of advice about how best to further my career, leaving the Navy is a daunting process and it's tough to be sure what to do next. I chatted to lots of people within Harbrook about the type of work experience I need, **what my skills are and the best way to take the next step**.

I would recommend Harbrook to anyone looking to take the first step in their Cisco career, the instructors are fantastic, the rest of the team are really supportive and helpful and I have made some friends I know I will stay in touch with.

Once I have got out there and found my feet with a little experience behind me, I am sure I will be **revisiting Harbrook** to take my Cisco qualifications to the next level. I am looking for work experience now, Harbrook are working with me to build up some contacts, I need to polish up my CV and go for the interviews."

As a Cisco Learning Solutions Partner (CLSP) Harbrook offer the full range of Cisco Certification and technology training courses from many locations across the UK. We are Authorised by the Career Transition Partnership (CTP) and you can use your ELC and resettlement credits to fund your course.

